

Quality Services Group



(QUALITY SERVICES GROUP)

T . T T HUMAN RESOURCE MANAGEMENT

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CODE	TITLE	DATE	VENUE
HR-1	Effective Performance Management Systems	2 Days	
HR-2	 Aligning Learning with Business Strategy Seminar & Workshops 	2 Days	
HR-3	Certificate in HR Administration	2 Days	
HR-4	• Leading Strategic HR Transformation	2 Days	
HR-5	Measuring & Maximizing Training ROI	2 Days	
HR-6	 Compensation, Benefit Administration & Reward Management 	2 Days	
HR-7	Behavioral Management and Emotional Intelligence	2 Days	
HR-8	 Coaching, Mentoring & Career Development for Success 	2 Days	
HR-9	Best Practices & HR Skills in Career Development	2 Days	
HR-10	HR Skills for HR Administrators	2 Days	
HR-11	Teamwork & People Development	2 Days	
HR-12	• The HR Essential Skills	2 Days	
HR-13	Developing Leadership Talent	2 Days	
HR-14	 Improving Productivity & Employee Engagement through Effective Frontline Leadership 	2 Days	
HR-15	 Managing Employee Performance, Behavior & Attitudes 	2 Days	

T • **T T** FINANCE & ACCOUNTING

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CODE	TITLE	DATE	VENUE
FA-1	 Integrating Budgeting, Forecasting & Business Planning 	5 Days	
FA-2	• دوره التكاليف المحاسبيه	5 Days	
FA-3	 Accounting, Decision Making, & Financial Communication 	5 Days	
FA-4	 دوره المحاسبة المالية الشاملة 	5 Days	
FA-5	• Finance, Risk Management & Corporate Governance	5 Days	
FA-6	• دوره التحليل المالي	5 Days	4.15 1.15 1.15 1.15 1.15 1.15 1.15 1.15
FA-7	 Contracting Accounting Diploma 	5 Days	
FA-8	• Tax Accounting Diploma	5 Days	
FA-9	Planning Budgets	5 Days	
FA-10	• Developing, Improving & Monitoring the Internal Audit Function	5 Days	
FA-11	 Feasibility study & project evaluation 	5 Days	
FA-12	• دوره المراجعه الماليه	5 Days	

T • T T Sales & Marketing

CODE	TITLE	DATE	VENUE
			VENUE
SM-1	Business-Case Writing for New Products	2 Days	
SM-2	Effective Business to Business (B2B) Marketing	2 Days	
SM-3	 Creating a Marketing Plan for Business-to-Business 	2 Days	
SM-4	 Managing Marketing Communications for Business-to- Business 	2 Days	
SM-5	 Strategic Selling and Value Propositions for Business to Business (B2B) Companies 	2 Days	
SM-6	 Sales and Operation Planning (S&OP) 	2 Days	
SM-7	Measuring Marketing Effectiveness & ROI	2 Days	
SM-8-	Developing & Implementing Strategic Marketing Plans	2 Days	
SM-9	 International Marketing 	2 Days	
SM-10	 Search Engines Optimization SEO 	2 Days	
SM-11	 Social Media Marketing & Ads 	2 Days	
SM-12	Sales Certificate	2 Days	
SM-13	 التسويق و المبيعات 	2 Days	
SM-14	International Marketing	2 Days	
SM-15	Marketing Management	2 Days	
SM-16	 Social Media Data Analysis Course Outlines 	2 Days	
SM-17	 مهارات التعامل مع الرؤساء والمرؤوسين 	2 Days	
SM-18	• مهارات رفع أداء مواقع الإنترنت	2 Days	
SM-19	 صناعه البراند – العلامه التجاريه والتسويق لها 	2 Days	
SM-20	 دورة أرشفه المواقع في محركات البحث وجوجل 	2 Days	
SM-21	 دورة فن البيع بإحتراف واعداد وتاهيل رجل المبيعات 	2 Days	100 - X.T - 101
SM-22	• ورشة عمل خدمة العملاء	2 Days	

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Web:

Y • Y Y HEALTH, SAFETY & SECURITY

CODE	TITLE	DATE	VENUE
HS-1	 IOSH Managing Safely 	2 Days	
HS-2	Food Safety Management	2 Days	
HS-3	 Chemical Spills, Safety Precautions & Response Action 	2 Days	
HS-4	HSE Standards Definitions	2 Days	
HS-5	• Driver Coaching	2 Days	
HS-6	• Safety –Safe Driving	2 Days	
HS-7	Risk Assessment & Risk Management	2 Days	
HS- 8	• First Aid	2 Days	
HS- 9	• Five KEYS To Safer Food	2 Days	
HS-10	Nutrition facts	2 Days	
HS-11	• Ergonomics	2 Days	
HS-12	Chemicals Handling	2 Days	
HS-13	• IT Security	2 Days	
HS-14	Safety in the Workplace	2 Days	

Y • Y Y MANAGEMENT & LEADERSHIP

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CODE	TITLE	DATE	VENUE
ML-1	Leadership for Administrative Professionals	2 Days	
ML-2	New Leaders Development Program	2 Days	
ML-3	• Leadership Excellence in Handling Pressure & Stress	2 Days	
ML-4	Leadership, Creativity & Peak Performance	2 Days	
ML-5	Communication, Coordination & Leadership	2 Days	
ML-6	Effective People Skills	2 Days	
ML-7	 Performance Measurements, Continuous Improvement & Benchmarking 	2 Days	
ML-8	Managing Multiple Tasks, Priorities & Deadlines	2 Days	
ML-9	• The Leadership Journey	2 Days	
ML-10	High Impact Business Communication	2 Days	A CARLES AND AND A
ML-11	 Goal Setting, Planning & Decision Makin 	2 Days	
ML-12	Managing & Measuring Training	2 Days	
ML-13	 Strategy, Risks, Negotiation & Leadership 	2 Days	
ML-14	• Designing & Implementing Competency Frameworks and Assessment Tools	2 Days	
ML-15	• The Complete Course on Leadership	2 Days	
ML-16	Key Performance Indicators & Optimization	2 Days	
ML-17	 Building Task Leadership Skills 	2 Days	
ML-18	The Essentials of Leadership & Management	2 Days	
ML-19	 Strategic Planning, Development & Implementation: Strategic Planning Professional 	2 Days	
ML-20	Smart Leadership: Achieving Strategy through Leadership & Innovation	2 Days	
ML-21	• Improving Productivity through Quality Enhancement & Cost Reduction	2 Days	
ML-22	Professional Skills for High Performance	2 Days	
ML-23	 Competency-Based Management 	2 Days	
ML-24	• Effective Negotiation, Persuasion & Critical Thinking: The Professional Negotiator	2 Days	
ML-25	 Successful Planning, Organizing & Delegating 	2 Days	
ML-26	Best Practices in Multisite Operations	2 Days	
ML-27	Leadership Best Practices	2 Days	
ML-28	Persuasion and Presentation Skills	2 Days	
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Y • Y Y MANAGEMENT & LEADERSHIP

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ML-30 Preparing Winning Business Plans 2 Days ML-31 Competency Assessment & Profiling 2 Days ML-32 Effective Management & Leadership Styles 2 Days ML-33 Technical Report Writing 2 Days	
ML-31 • Competency Assessment & Profiling 2 Days ML-32 • Effective Management & Leadership Styles 2 Days ML-33 • Technical Report Writing 2 Days	
ML-32 • Effective Management & Leadership Styles 2 Days ML-33 • Technical Report Writing 2 Days	
ML-33 • Technical Report Writing 2 Days	
ML-34 • Team Building & Motivation 2 Days	
ML-35 • The Effective Supervisor 2 Days	
ML-36 • Strategic Leadership 2 Days	
ML-37 • Effective Organizational Leadership 2 Days	
ML-38 • The Complete Course in Risk Management 2 Days	a j
ML-39 • Understanding Business Processes 2 Days	
ML-40• 1Effective Self-Management: Enhancing Your Communication, Coordination and Leadership Skills2 Days	
ML-41• Practical Business Planning2 Days	
ML-42 • Marine Pollution Management Fundamentals 2 Days	
ML-43 Decisions, Dynamics & Leadership Styles 2 Days 	
ML-44• Improving Productivity & Employee Engagement through Effective Frontline Leadership2 Days	il contra
ML-45• Writing Effective Policies & Procedures2 Days	
ML-46 • Strategy Excellence: from Strategic Vision to Tactical Execution 2 Days	
ML-47• The Complete Course on Management2 Days	
ML-48 •Managing & Leading in a Multi-Cultural Workplace 2 Days	
ML-49• The 5-day Mini-MBA Excelling in your Leadership & Business Skills2 Days	
ML-50 • Leading Under Pressure 2 Days	
ML-51• Strategic Key Account Management2 Days	
ML-52 • Leadership & Strategic Impact 2 Days	
ML-53• Certificate in World Class Business Sustainability2 Days	
ML-54 • Strategic Crisis Management 2 Days	
ML-55• The 360° Leader - Emotional Intelligence in Leadership Pinnacle2 Days	
ML-56 • Time & Self-Management 2 Days	

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Y . Y Y MANAGEMENT & LEADERSHIP

CODE	TITLE	DATE	VENUE
ML-57	Continuous Innovation & Process Improvement	2 Days	
ML-58	 Leading with Ethics and Compliance 	2 Days	
ML-59	 Reputation Management & Strategic Communications 	2 Days	
ML-60	 Product Management for B2B Companies 	2 Days	
ML-61	• Effective Office Management	2 Days	
ML-62	• Event Management Essentials	2 Days	
ML-63	 Management Skills & Techniques 	2 Days	
ML-64	Interpersonal Skills	2 Days	
ML-65	• Problem Solving	2 Days	
ML-66	Emotional Intelligence	2 Days	
ML-67	 Decision Making 	2 Days	
ML-68	• Talent Management	2 Days	
ML-69	• How To Give Exceptional Customer Service	2 Days	
ML-70	 Problem Solving and Decision Making 	2 Days	
ML-71	 Advanced Communication for Leaders 	2 Days	
ML-72	Preparing Winning Business Plans	2 Days	
ML-73	 Competency Assessment & Profiling 	2 Days	
ML-74	Effective Management & Leadership Styles	2 Days	
ML-75	• Technical Report Writing	2 Days	
ML-76	 Team Building & Motivation 	2 Days	
ML-77	Public Relations & Corporate Communications	2 Days	
ML-78	Managing Customers for Competitive Advantage	2 Days	
ML-79	•Communication and presentation skills	2 Days	
ML- 80	 Time and change management 	2 Days	
ML- 81	Strategic Management	2 Days	
ML- 82	Recruitment & Selection	2 Days	
ML- 83	Motivational Speeches	2 Days	
ML- 84	 TOT - دورة تدريب المدربين 	2 Days	
ML- 85	Advanced Communication for Leaders	2 Days	
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Y • Y Y OIL AND GAS

CODE	TITLE	DATE	VENUE
0G-1	• A - Z of the Petroleum Industry	2 Days	VENCE
0G-2	Crisis Management & Emergency Response for the Oil and Gas Industry	2 Days	
OG-3	Process Equipment & Piping Systems	2 Days	
OG-4	• Applied Water Technology in Oil and Gas Production	2 Days	
OG-5	Amine Gas Sweetening & Sculpture Recovery	2 Days	
OG-6	• Air compressor & Dryers	2 Days	
0G-7	controller control theory	2 Days	
OG-8	control valve	2 Days	
OG-9	• DCS short course	2 Days	
OG-10	• Fire smoke and gas detection system	2 Days	
OG-11	 Fiscal metering system 	2 Days	
OG-12	Flow measurement & Control	2 Days	
OG-13	Gas compressors control	2 Days	
OG-14	Gas turbines control system	2 Days	
OG-15	 Level measurement and control 	2 Days	
OG-16	PLC short course	2 Days	
OG-17	 Pressure measurement and control 	2 Days	
OG-18	Power generators control system	2 Days	
OG-19	Process Analyzers	2 Days	
OG-20	Pump controls	2 Days	
OG-21	 Shutdown Test course (ESD/PSD/USD) 	2 Days	
OG-22	Temperature measurement and control	2 Days	
OG-23	 Vibration course Manual 	2 Days	
OG-24	Metallurgy for Non-Metallurgists	2 Days	
OG-25	 Metallurgy and Material Selection 	2 Days	
OG-26	Basics of Corrosion	2 Days	
OG-27	Heat transfer Equipment	2 Days	
OG-28	Oil processing Operations	2 Days	
OG-29	 Produced water treatment 	2 Days	
OG-30	Storage Tanks Operations and Maintenance	2 Days	
OG-31	 Introduction to piping design 	5 Days	
OG-32	 Pipe line Design, Construction, Inspection and maintenance 	5 Days	
OG-33	Welding destructive and non-destructive tests	5 Days	
OG-34	Nondestructive test fundamentals	5 Days	

Y • Y YInstrument & Control

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CODE	ī	TITLE	DATE	VENUE
IC-1		S7 PRO_1	2 Days	
IC-2		S7 PRO_2	2 Days	
IC-3		S7 PRO_3	2 Days	
IC-4	PLC	S7 SERV_1	2 Days	
IC-5		S7 SERV_2	2 Days	
IC-6		S7 SERV_3	2 Days	
IC-7		Control Fundamentals	2 Days	
IC-8	SCADA	WINCC	2 Days	
IC-9	JCADA	WINCC FLEX	2 Days	
IC-10	DRIVE	MM4	2 Days	
IC-11	DRIVE	SINAMICS S120/S150	2 Days	
IC-12		PROFIBUS	2 Days	
IC-13	INDUSTRIAL COMMUNICATION	INDUSTRIAL ETHERNET	2 Days	
IC-14		AS-i	2 Days	
IC-15		STATIC MEASUREMENTS	2 Days	
IC-16	INSTRUMENTATION	DYNAMIC MEASUREMENTS	2 Days	
IC-17	SOLAR ENERGY	ENGINEERING	2 Days	
IC-18		SERVICE	2 Days	

CODE	TITLE	DATE	VENUE
ME-1	 Process Plant Troubleshooting & Engineering Problem Solving 	2 Days	
ME-2	Process Control Valves and Actuators	2 Days	
ME-3	 Mechanical Equipment: Compressors, Pumps, Seals, Motors, and Variable - Speed Drives 	2 Days	
ME-4	Process Plant Optimization & Energy Conservation	2 Days	
ME-5	 Rotating Equipment: Start-up, Operation, Maintenance, & Troubleshooting 	2 Days	
ME-6	 Heat Exchangers: Types & Application, Design, Operation & Maintenance 	2 Days	
ME-7	• Applied Coring and Well Logging for Enhanced Reservoir Characterization	2 Days	Autor 10, 272 (5 70 8)
ME-8	Process Engineering Essentials	2 Days	
ME-9	 Pipeline Operations and Maintenance 	2 Days	
ME-10	Process & Mechanical Engineering Essentials	2 Days	A
ME-11	 Mechanical Engineering Essentials 	2 Days	
ME-12	Process Utility Systems	2 Days	
ME-13	 TEMA & HTRI Heat Exchanger Design & Cost Saving Management 	2 Days	
ME-14	• Alignment	2 Days	
ME-15	Centrifugal Gas Compressor	2 Days	
ME-16	Centrifugal pump	2 Days	
ME-17	• Diesel Engine (A)	2 Days	
ME-18	• Diesel Engine (B)	2 Days	
ME-19	• Gearboxes	2 Days	
ME-20	Lubrication & Bearings	2 Days	
ME-21	Mechanical Seal	2 Days	
ME-22	Reciprocating Air Compressor	2 Days	
ME-23	Reciprocating Gas Compressor	2 Days	
ME-24	Reciprocating Pumps	2 Days	
ME-25	• Rotary Pump	2 Days	
ME-26	Submersible Pump	2 Days	

T.T. ELECTRICAL ENGINEERING

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CODE	TITLE	DATE	VENUE
EE-1	 Reliability and Operational Performance of Electric Power Systems 	2 Days	
EE-2	 Safe Operations & Maintenance of Circuit Breakers & Switchgears 	2 Days	
EE-3	 Electrical Faults: Causes, Analysis, Detection & Remedies 	2 Days	
EE-4	 Impact of Renewable Energy Sources 	2 Days	
EE-5	• LV Motors	2 Days	
EE-6	AC Electrical Motors & Drives	2 Days	
EE-7	 Medium Voltage & High Voltage Switchgear Operations & Maintenance 	2 Days	
EE-8	• AC Generator	2 Days	
EE-9	 Batteries & associated Equipment 	2 Days	
EE-10	Cables & Joints	2 Days	
EE-11	Diesel Generator	2 Days	
EE-12	• Earthling	2 Days	
EE-13	Electrical Protection system	2 Days	
EE-14	Electrical Contactors	2 Days	
EE-15	 High Voltage Switchgear 	2 Days	
EE-16	 Introduction to gas turbine 	2 Days	
EE-17	• Low Voltage switchgear	2 Days	
EE-18	Motor starters	2 Days	
EE-19	Reading Electrical Drawings	2 Days	
EE-20	Solar Energy Electrical system	2 Days	and the states
EE-21	Squirrel cage Induction Motor	2 Days	
EE-22	Test Measuring Devices	2 Days	
EE-23	• Transformer	2 Days	